



New Westminster Emergency Management Office



IS YOUR FAMILY
PREPARED?

Is New Westminster Prepared for an Emergency?

Partners for a disaster resilient community



NEW WESTMINSTER

DOES OUR CITY HAVE AN EMERGENCY PLAN AND HOW DOES IT WORK?



Yes the City of New Westminster has an Emergency Plan.....

If our municipality needs additional assistance or resources, we can call on provincial regional emergency coordination centre. Who can seek assistance from the federal government if the emergency or event escalates beyond provincial capabilities.

Depending on the situation, provincial or federal assistance could include policing, national defence, border security, environmental and or health protection.



What Occurs When the City's Emergency Operations Centre is Activated



There are four levels of Activation in New Westminster:

Activation Level	Description
Alert	A small incident which the municipality has the capability to manage and control by utilizing its own resources, expertise and standard procedures. Generally, this is an emergency of short duration but has the potential to escalate.
New Westminster Fire & Rescue Services Department Operations Centre(DOC) Activation	An incident that requires, in addition to normal emergency services, City support for coordination of on-scene operations in addition to routine emergency service response.
Emergency Operations Centre Level Two Activation	An incident that requires more response and may require additional support from City Departments and Outside Agencies to coordinate emergency activities. Generally, this is an incident of greater duration and potential for greater impact to the City.
Emergency Operations Centre Level Three Activation	An incident that involves not only the city of New Westminster, but one or more surrounding municipal jurisdictions with multiple sites.





New Westminster Fire & Rescue Services Response Recommends...

How can we be better Prepared In our Building?

- Have established floor wardens as per your fire safety plan
- Have an established list of those residents requiring assistance in an emergency kept with your fire safety plan in the lobby of your building. Ensure this list remains updated.
- Get to know your neighbours
- Take a first aid course





- Be personally prepared for up to 72 hours during an emergency or disaster.

- Have an Emergency Kit stored in an accessible location, complete with extra food & water for up to 72 hours.**

- **Ensure those important documents are copied and stored in a safe location other than your home i.e. wills, insurance, copy of passport etc.**

- Have an Out of Province Contact – someone you can contact via email or phone, text etc. in the event of an emergency.**





SHELTER IN PLACE VS EVACUATION



SHELTER IN PLACE

Sheltering-in-place (SIP) is the practice of going or remaining indoors during an outdoor release of a hazardous substance. Shelter-in-place is the reverse of an evacuation. Sheltering-in-place uses the structure of the building to protect you. The purpose of sheltering-in-place is to reduce the movement of air into and out of the building until either the hazard has passed or other emergency actions can be taken.



SHELTER IN PLACE VS EVACUATION



EVACUATION

In an emergency you may be asked by emergency officials to leave your home, a public building, or your place of work. If you are evacuated, local officials will provide you information about the location of a reception centre. Short term assistance for immediate needs of food, shelter, clothing, and emotional support will be available at the reception centre. You are encouraged to register all family members at the reception centre so emergency responders know you are safe.



NEED MORE INFORMATION IN AN EMERGENCY?

When an emergency or event is occurring you can receive further information at:

- City of New Westminster Facebook
 - New Westminster Twitter
- City of New Westminster Website
 - News 1130 or CKNW 980



NEW WESTMINSTER



EMERGENCY SUPPORT SERVICES





EMERGENCY SUPPORT SERVICES

What is ESS:

•Emergency Support Services (ESS) provides short-term assistance to the residents of New Westminster who have to leave their homes because of:

- Fire
- Floods
- Earthquakes
- Or Other Emergencies





EMERGENCY SUPPORT SERVICES

Emergency Support Services provides short-term assistance for up to 72 hours which may include:

- Food
- Lodging
- Clothing
- Emotional Support
- Family Reunification





EMERGENCY SUPPORT SERVICES

The goal of ESS is to help people begin to re-establish themselves as quickly as possible after a disaster or evacuation.

Special Services like:

- First aid
- Child care
- Transportation and
- Pet care may also be available.





EMERGENCY SUPPORT SERVICES

ESS Responds at one of three levels

Level 1 Activation (small event):

An incident involving one or two families.

Services are provided at the incident site.

i.e. House fire





EMERGENCY SUPPORT SERVICES

Level 2 Activation
(moderate event):

- An incident involving three to ten families.
- Services are delivered either on site or in a Reception Centre
- i.e. Apartment Fire





EMERGENCY SUPPORT SERVICES

Level 3 Activation (large or complex event)

Involves a larger number of evacuees and have an increase in complexity.

The number of Reception Centres and/or Group Lodging sites that are activated increase as needed.

i.e. Dangerous goods incident, rail incident, major flooding, or major incident requiring an evacuation.





EMERGENCY SUPPORT SERVICES

The application process for the ESS Volunteer Program consists of four (4) different stages:

Stage 1 – The Application Form

Complete the online application form.

- CNW website
- Services
- Public Safety
- Fire & Rescue Services
- Emergency Support Services
- How to Become An ESS Volunteer?
- Click here to apply.

The screenshot shows the New Westminster Fire & Rescue Services website. At the top, there is a navigation bar with 'I want to...' and a search icon, and a 'CONTACT US' link. Below this is the 'NEW WESTMINSTER' logo and a search bar. The main content area features a large image of a park at night with string lights. Below the image is a 'SERVICES' section with a sub-header 'Emergency Support Services Volunteer Application Form'. The form includes a question: 'How did you learn about the New Westminster Emergency Support Services Volunteer opportunities? *' with five radio button options: 'NWFRS web site', 'I attended a workshop/booth', 'Partner agency', 'I was engaged elsewhere', and 'Other'.



EMERGENCY SUPPORT SERVICES

Stage 2 – Interview – Intent is to learn more about the applicant.

Stage 3 – Reference Check- Capture a clear representation of the applicants history. Work & Volunteer

Stage 4 – Criminal Record Check & Vulnerable Sector Search- NWPD Online Application



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EMERGENCY SUPPORT SERVICES

Any individual interested in becoming an ESS Volunteer
can find more Information on the
City of New Westminster's website.

<https://www.newwestcity.ca/emergencysupportservices#how-to-become-an-ess-volunteer>



NEW WESTMINSTER



New Westminster Fire & Rescue Services



New Westminster Emergency Management is encouraging all residents to be prepared in an emergency.

Ensure your Emergency Plan and Emergency Kit are always kept up to date.



New Westminster Fire & Rescue Services

Questions?

**For further information, please visit our
website: www.newwestcity.ca
and click the Public Safety Links button.**



NEW WESTMINSTER